

**Come
work
with us**

Key To Home Case Manager

Position Description:

City Care exists to do the work few others are willing to do. We believe in the intrinsic value of every person. It is with love and compassion we advocate for the overlooked in our community. We provide food for the hungry, relief for the hurting, and hold space for complete restoration of lives that have gotten off course. With enough endurance, we witness, firsthand, remarkable stories of transformation. Still reading? Great! Now more about the position.

City Care is searching for an experienced case manager for a temporary, full-time position through August 2025 to implement Oklahoma City's encampment decommissioning plan to connect 500 unsheltered community members to permanent housing over the next 24 months. Each of our case managers will join a cross-agency team and provide aftercare to a caseload of 20 newly housed individuals as they work on life skills and resource connection. It is critical the case manager understand the complexity of the intersection of poverty, homelessness, mental illness and substance use and work proactively to link clients to resources that will aid in their success.

Responsibilities include but are not limited to:

Provide home-based case management services

Demonstrate a spirit of flexibility, consistency, and kindness in work with clients

Provide transportation to clients as needed

Carry out the mission, vision and values of City Care

Participate in a team culture of professional hospitality, confidentiality, teamwork and safety among guests, interns, volunteers, staff and collaborative partners

Collaborate closely with the team on professional education and training

Eligibility, knowledge, skills, abilities:

Embodiment of City Care values : People First, Whole Care, Advocate for the Overlooked, United in Collaboration and Unrelenting Commitment

Understand of the complexity of the intersection of poverty, homelessness, mental illness, substance use and recovery

Ability to reflect recovery principles with a minimum of one year of sobriety

Skilled written and verbal communication, motivational interviewing

Ability to build genuine rapport quickly

Ability to multitask and stay cool under pressure

Ability to work as a member of a team to accomplish shared goals

Requirements:

High School diploma or equivalent, Pre-employment background and driving check and drug test, Reliable transportation and valid vehicle insurance verification.

Preferred:

Behavioral Health Case Manager I or II, Peer Recovery Support Specialist (PRSS)

Mental Health Technician. Behavioral Health Aide. Previous Case Management. Days/Hours: Full time, M-F

Compensation for this position is \$19.50/hr with opportunity for annual performance-based bonuses.

To be considered for this position, please submit a cover letter, compensation requirements and resume to lydia@citycareokc.org. No phone calls, please.